

Member & Guest Policies

GUEST ROOMS

Check-in time is 3:00 pm. **Check out** time is 11:00 am.

To avoid a **cancellation fee** of one night room stay plus tax, a reservation must be canceled 48 hours before check in time the day your reservation starts.

All bookings will have an **incidental hold** at check-in which is refunded after 3:00 pm on the date of checkout. A final invoice will be emailed after the incidental is released.

Guest rooms accommodate up to 3 guests. Only guests whose names are on the reservation are allowed to stay overnight in the guest rooms.

Our doors are locked from 12 am to 5 am and the access card will not work. We ask that if your plan is to arrive or return to the Club during those hours, please let the front desk know. If you arrive and the door is not answered promptly, the front desk employee maybe on rounds so please call the front desk number (415) 872-7200 and it will forward to the employee's cell.

Our Club is a **non-smoking, non-vaping** environment.

All pets, with the exception of Service Dogs, are not allowed in the Club or Guest Rooms.

Damage to the guest room will be charged to Members or guests.

There is **no tipping** at the Club. We have a holiday fund for employees, to which you may donate to if you wish.

DRESS CODE

Appropriate attire is required in the Clubhouse. Members, guests, and visitors are expected to follow the Club's dress code. Members should advise their guests of these guidelines in advance. Ladies should dress tastefully, and gentlemen must wear collared shirts in the Main Dining Room; jackets for men are encouraged but not required. Casual wear, including jeans, jean jackets and athletic shoes are permitted throughout the Club except in the Main Dining Room. Tennis, pickleball, and athleisure wear are allowed throughout the Club, except in the Bar and Main Dining Room.

ELECTRONIC DEVICES / CELL PHONES

All electronic devices must be silenced throughout the Club except for guest rooms, empty card rooms, the Members' Room, the Metro Center, Cafe Met, and the stairwell. Handheld electronic devices such as phones are allowed in all the spaces in the Club for silent use of mobile applications, web browsing, texting, and email. Computers and other non-telephone devices (such as tablets) may be used throughout the Club except the Dining Room. Laptops and tablets should be put away during the Club social activities, unless used for a Club meeting or required for a Club event.

If you have any questions about these policies, please do not hesitate to call our front desk at (415) 872-7200 or email frontdesk@metropolitanclubsf.org.



METROPOLITAN CLUB
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